

Date: Wednesday, July 20, 2011
To: Lumenera Partners
From: Lumenera Product Management



Re: **Product Packaging Updates for Industrial USB and Ethernet Products**
#11-Corp-04

As a part of our 'Going Green' initiative and to ensure that our customers have the latest software and manuals available to them, we will now be excluding the CD-ROM from all industrial and surveillance USB, Ethernet and Gigabit Ethernet (GigE) camera shipments.

All USB-based industrial products (Lu, Lw, Lm, Lc,), GigE (Lg), and both the industrial and surveillance Ethernet (Le, Li) cameras are affected by this change. Please note that this notice will not have an impact on INFINITY camera shipments.

To access the software and manuals, we invite you to visit the Support section (Drivers/Software Downloads and Guides) of our corporate website at www.lumenera.com, which is designed to provide customers with the most current versions of our software releases.

Should you still require a CD-ROM with camera shipment for either the LuCam or LgCam software, it will be available for order using the following part numbers:

Description	Part Number
LuCam Software for USB-Based Cameras	LuCAMSW - DVD
LgCam Software for GigE Based Cameras	LgCAMSW - DVD
Ethernet-Based Cameras	CD-ROM Not Available

Please note that a CD-ROM for Ethernet cameras is not available as the firmware required to run the camera is located on the product. If required, Apple's Bonjour is available for download on our website at <http://www.lumenera.com/support/downloads/surveillance-downloads.php>.

Our sales and support staff are available to assist you in any way possible. To address any questions regarding orders, pricing and availability please contact your Business Development Representative or Isabel Martins, Sales Coordinator, at 613.736.4077 x187 or via email at isabel.martins@lumenera.com. For Technical Support please contact us at support@lumenera.com.

For additional information on our 'Going Green' initiatives, we invite you to visit our website at www.lumenera.com/corporate/goinggreen.php.